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Answer:

Your login and password may not be active due to unpaid fees associated with your account. To check if you have unpaid fees in ECF go to Utilities then click on *Internet Payments Due*. All outstanding fees must be paid before your account can become active again.

Also, a password not used to access ECF within 90 days of issuance, or for a continuous period of at least one (1) year, is automatically deactivated. Please contact the CM/ECF Helpdesk at helpdesk@canb.uscourts.gov for assistance reactivating your account. When contacting the helpdesk please have the following information for your account:

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FAQ Category:

CM/ECF and PACER

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